TikTok Performance Ads Creative Tips

Human Resources Industry Edition

June,2023



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01 Part-time job service (app)



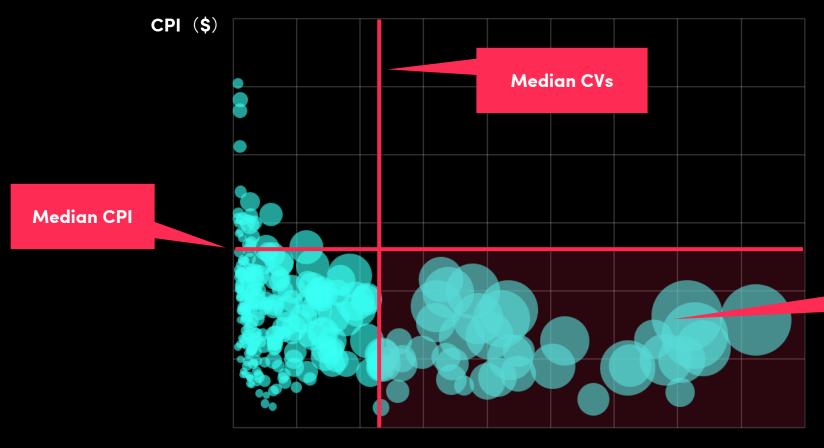
Subject of analysis

- Extraction period: March 30, 2022 March 30, 2023
- Extraction conditions: For the purpose of TikTok Performance Auction App Install in Japan
 Targeting advertisements in the human resources industry with more than 50,000 imp and 20+ conversions.
 In addition, in order to make a fair data comparison, while ensuring the number of samples, the advertisement setting is Lowest Cost, without gender targeting.
- A total of 267 videos that met the above conditions were subjected to analysis.

What is a successful creative?

Criteria for evaluation of successful creatives

Based on the video to be analyzed, create a bubble table with conversion number on the X axis, CPI on the Y axis, and impression on the bubble size. Draw a reference line on the X-axis with the median conversion number, draw a reference line on the Y-axis with the median CPI, and four quadrants will appear. The videos in the fourth quadrant (N=84) of the "lower right" are regarded as strong creatives, and the videos with high impression are regarded as TOP videos.



Videos that fall into this area are performing well analyzed as.

conversions

image ∶

Features in Top Videos

Features in Top Videos

Features in top videos. Videos showing the advantages of part-time jobs such as daily wages, inexperienced OK, transportation expenses etc and multiple specific examples of part-time jobs, and skit style expression videos were frequently seen at the top.



Limited to the season, short-term, single-shot is emphasized from the beginning. Promote the benefits of part-time work in terms of compensation and conditions with multiple switches.

Present multiple examples of specific part-time jobs Present multiple examples of specific part-time jobs. Things that were shown in a popularity ranking format and those that emphasized salaries were doing well.



Promote the benefits of part-time work in terms of compensation and conditions with multiple switches

Targeting students (university/high school) with varied incentives tailored for short-term and seasonal recruitment needs, highlighting compensation and flexible conditions. Utilizing vibrant visuals of fireworks and festivals evoking summer vibes, accompanied by upbeat background music to foster a positive outlook.



Introducing popular part-time job content for college students in a ranking format

Multiple examples of specific part-time jobs are provided. At the beginning, the interesting title "High hourly wage vacant part-time job popular among college students" is used as a hook and introduced in a ranking format. The machine voice narration also conveys the hourly wage, emphasizing the high hourly wage part-time job.

After introducing three specific examples, in the second half, we will show the actual ways how to install and apply on the screen and application installation state on the UI and encourage the next action.

大学生 人気な高時給 スキマバイト

「3選」

Common While Shopping: A Skit Encouraging Part-Time Work Amid Financial Constraints

Targeting students (university students/high school students), it expresses in a skit-like style titled common things in a situation where a woman goes shopping with her friends.

The setting is to start a part-time job search service that will be

The setting is to start a part-time job search service that will be rewarded with instant money in order to buy what the main character wants.

In the second half, my friend tells me about the merits of the service (see past reviews, same-day deposit).



A skit to learn a part-time job app from a friend

Scenarios where friends discuss their spending habits. A friend introduces a campaign of a part-time job search service (a campaign to get 10,000 yen).

In addition, it highlights the service's credibility as it is backed by a publicly-listed company, ensuring a trustworthy experience.



Emphasizes high hourly wages and introduces multiple daily paid part-time jobs

Presenting multiple daily part-time jobs such as "packaging" and "labeling" that have a strong image of daily payment. By emphasizing the daily wage amount in the text and emphasizing that the payment is made on the same day in the second half, to resonate with individuals seeking immediate earnings.

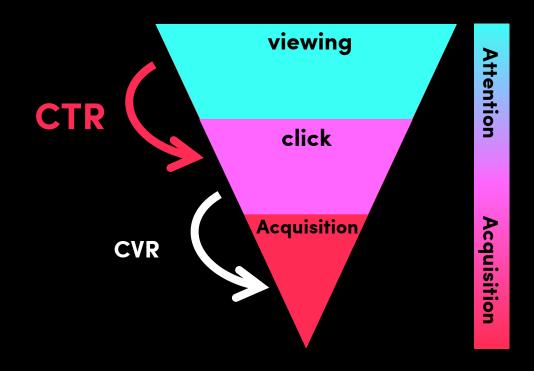


Factorial analysis

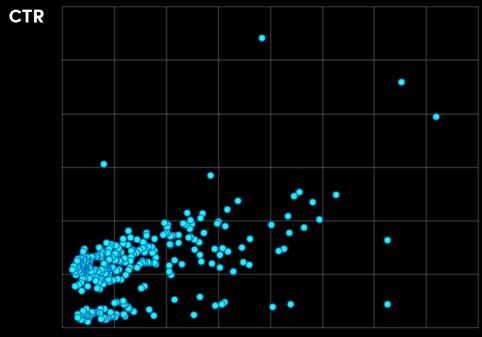
Why is the acquisition efficiency of such videos so good?

Grasping action factors in videos with CTR

Verify what videos are more likely to be watched and clicked by users



Flow from video viewing to acquisition

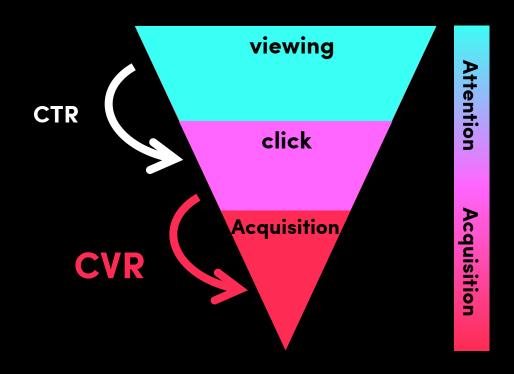


6-second viewing

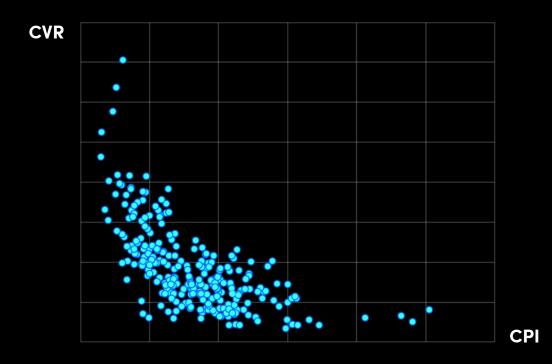
Correlation coefficient between 6-second viewing rate and CTR is 0.78 (strong correlation)

Grasping action factors in videos with CVR

Verify what kind of videos are more efficient in acquiring users



Flow from watching videos to earning



Correlation coefficient between CVR and CPI is -0.64 (much negative correlation)

Analysis of factors for favorable CTR(attention factor)

Analyzing the factors that contributed to the strong CTR

Video representation

Videos with UGC-like materials such as "skit-style expressions," "question expressions," and "Vlog-style expressions" performed well

2 Appearance of a person in the video

Videos with people in them are doing better

Campaign appeal

Strong CTR results compared to videos not promoting the campaign

Arousal of issues

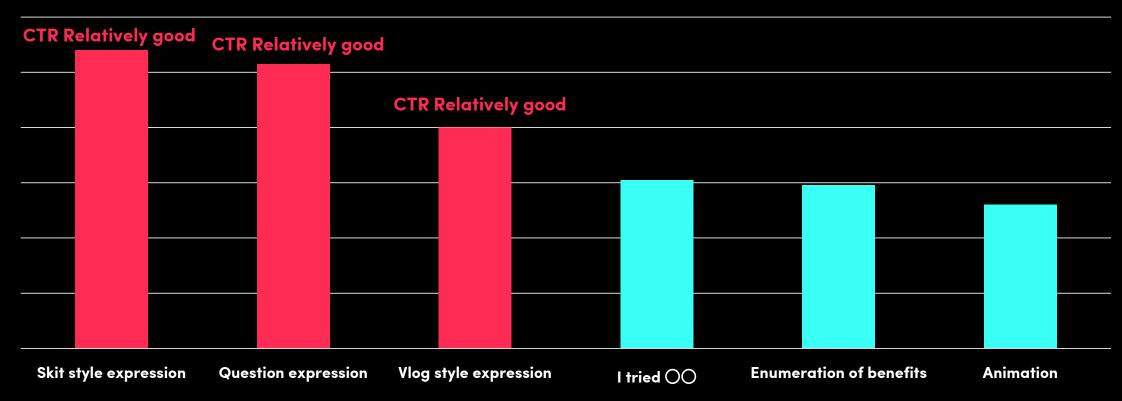
The video's opening paragraphs, such as "running out of money" and "looking for a part-time job is a hassle," evoke issues are appealing, and appeals to make them your own are doing well

Narration/ BGM

If there is a narration (NA), the CTR will be good regardless of the background music

Videos with UGC-like materials such as "skit-style expressions" "question expressions," and "Vlog-style expressions" performed well

Video by expression Different CTR



Specific examples of "Skit-style", "Question expression" and "Vlog-style expression"







Compared to "animation" and "a list of merit appeals" with a strong official feeling, CTR was better for video expressions that used shooting materials with a sense of UGC. In particular, skit like videos that are shown in situations are effective.

Characters in video

Videos with people appearing have better CTR results

Persons appear in the video

Compare to
"No person appears"

Average CTR is about

30%UP

Example: Skit style expression Vlog styleExpression Question expression etc...



No person appears in the video



Example: Merit enumeration style expression Animated expressions etc...

It is thought that "skit-style expressions" and "Vlog-style expressions" in which people appear in the videos serve as attentions that lead to video viewing and lead to clicks.

Strong CTR results compared to videos not promoting the campaign

Campaign appeal exists

Compared to videos without campaign appeals

Average CTR is about

29%UP



No campaign appeal



Arousal of issues

Initiating the video with relatable concerns like 'Running Low on Funds' and 'Hassle of Job Hunting,' and transforming them into personal stories has proven to yield a favorable Click-Through Rate (CTR).

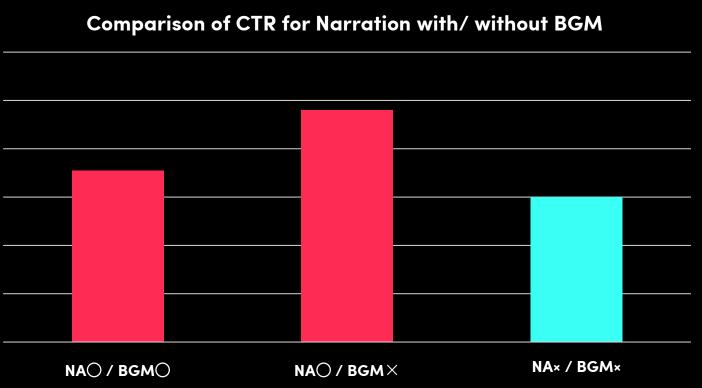


"No Arousal of issues"
Compared to the video with
Average CTR is about

43%UP

The aim is to attract interest in the video by appealing to issues that are easy to sympathize with, such as "lack of money," "hassle" and "overlapping expenses," to a target audience looking for parttime jobs.

With narration (NA), CTR results are good even without the BGM



※ Items with an N number of 5 or less are excluded.

Based on the survey results of skit-style videos and the ease of listening, it is speculated that the appealing points of the narration will be easier to convey without background music.

Analysis of factors for favorable CVR(action factor)

Analysis of the factors behind favorable CVR

1 Service UI

UI presentation that conveys the ease of use of the service is strong.

Expressions that lower the hurdles, such as "inexperienced OK" are effective

5 CTA

Presenting the actual salary in the video is effective.

It is effective to devise CTA with swipe clicks, arrows, etc.

3 Presentation of part-time job contents

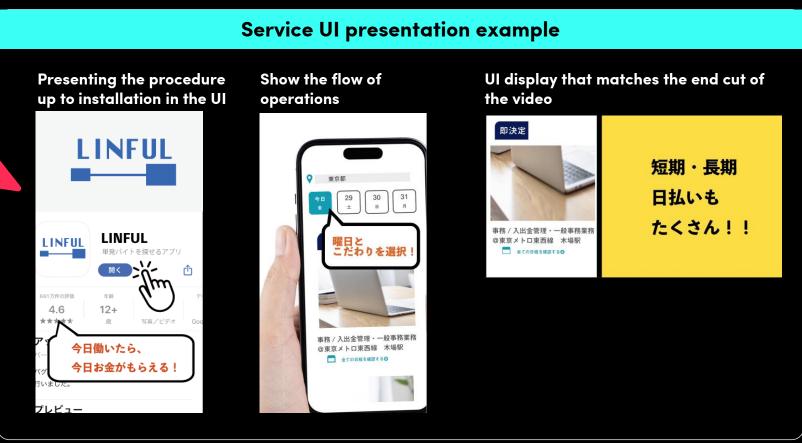
Introducing 3 or more jobs is effective.

Displaying the service name in the middle of the video is effective

Service UI

Ul presentation that conveys the ease of use of the service is strong





Presenting the actual salary in the video is effective





Compared to the "No Salary Presented" video Average CVR is about 36%UP

Showing a list of part-time job search results on the actual screen, revealing wages alongside comprehensive job particulars, and featuring videos that, and videos that introduce salaries for multiple part-time jobs in a sticker-like design are doing well.

Recruitment and career change services (Web)



Introducing 3 or more part-time job is effective

CVR by number of byte content presented in video



Expressions that lower the hurdles, such as "inexperienced OK" are effective

There is an expression that lowers the hurdles of part-time work

Compared to
"no expression to
lower the hurdle"

Average CVR is about

92%UP



Examples of doing well expressions

Offer of conditions

Even high school graduates / inexperienced OK / Work from home OK etc...

Instant payment

Daily payment possible /same day payment

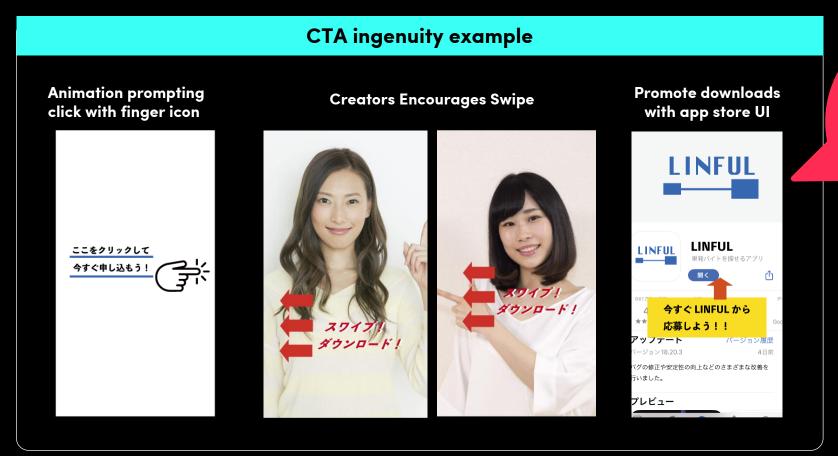
Simplicity

Resume/interview not required/Same day hire

Many ads focused on highlighting 'benefits of the job', 'instant payment', 'ease of use', and the convenience of starting without hassle.

CTA

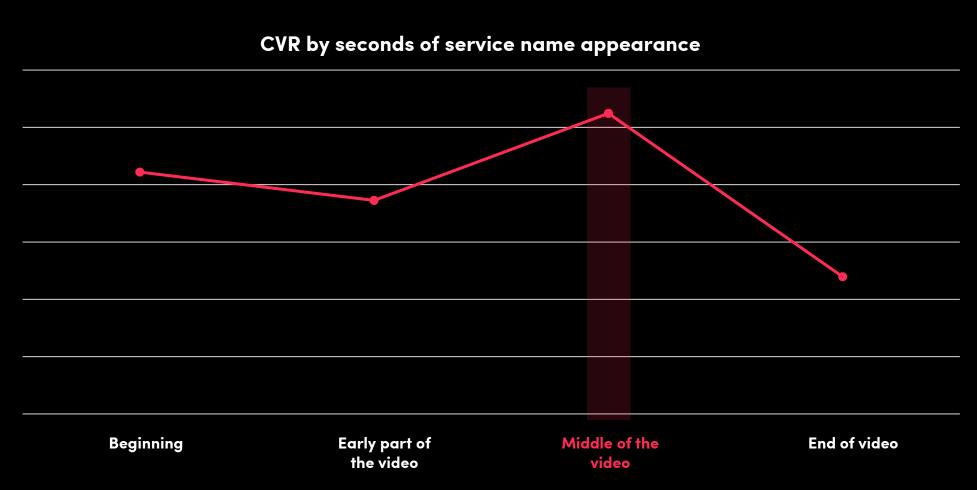
It is effective to devise CTA with swipe clicks, arrows, etc.



Compared to videos with "no CTA expression"

Average CVR is about

Displaying the service name in the middle of the video is effective



💥 2 seconds is the outset, 2 to 10 seconds is the early stage, 11 to 20 seconds is the middle, and 21 seconds or more is the end.

Summary

Summary of factors for favorable CTR/CVR

CTR favorable factor (attention factor)

- Expressions that evoke challenges at the beginning of the video
- Use shooting materials with a sense of UGC such as "skit style" and "Vlog style"
- Narrator, not concerned with background music
- Put people in your videos
- Presenting campaign details in the video

CVR favorable factor (action factor)

- Presenting the UI of the service to clarify the usage image
- In the middle stage Providing service name
- Show the actual part-time job salary
- Present 3 or more part-time job descriptions
- Include expressions that lower the hurdles for parttime jobs, such as "inexperienced OK"
- Encourage downloads with expressions that encourage clicks with end cuts

Subject of analysis

- Extraction period: March 30, 2022 March 30, 2023
- Extraction conditions: For the purpose of Japanese TikTok Performance Auction Web Conversion Targeting advertisements in the human resources industry with more than 50,000 impressions and 20+conversions.
- In addition, in order to make a fair data comparison, while ensuring the Number of samples, the ad
 placement settings are Lowest Cost, Equipped without gender targeting.
- A total of 94 videos that met the above conditions were subjected to analysis.

In the web advertisements in the section

"Recruitment Services,

How much impact does an LP have?"

Compared to other industries, the correlation between CTR and CVR is strong results

Correlation coefficient between CTR and CVR in each industry (web)



[※] This is the result of verification using the same extraction conditions as the human resource career change industry.
The value of the correlation coefficient may change depending on the sampling period and the granularity of industry classification.
As a trend, there is no change in the fact that the correlation is not high.

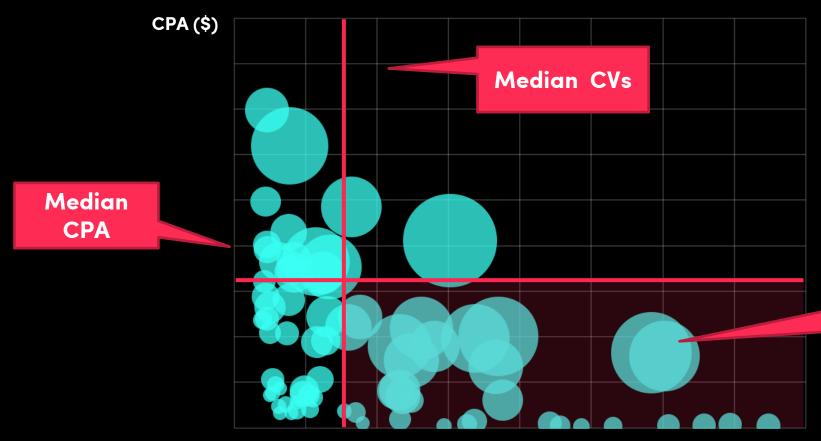
It is thought that many of the clicks are from users whose needs for changing jobs have become apparent.

Rather than improving LP, improving video creative is a priority measure to increase the number of CVs.

What is a successful creative?

Criteria for evaluation of successful creatives

Based on the video to be analyzed, create a bubble table with conversion number on the X axis, CPI on the Y axis, and impression on the bubble size. Draw a reference line on the X-axis with the median conversion number, draw a reference line on the Y-axis with the median CPI, and four quadrants will appear. The videos (N=35) that entered the fourth quadrant of the "lower right" are regarded as favorable videos, and the videos with the highest impression are regarded as Top videos.



Videos that enter this area are analyzed as Top videos.

conversions

Ximage

Features in Top Videos

Features in Top Videos

Campaign Still Image



that incentivize points

still images.

are fully promoted with

Merit list expression



favorable conditions

for changing jobs for

junior high / high

school graduates.

Experiential narrative expression



Skit style expression



Introduce the service by talking with friends in a drinking party skit-style expression

Concrete company presentation expression



Presenting actual and concrete popular company names for high class

Most trending videos targeted 'experienced workers,' followed by 'high school/university graduates.' In the middle class category, numerous videos employed points as incentives for campaign attraction. Moreover, many videos highlighted jobswitching benefits and shared personal experiences.

changing jobs in a Vlog

style and the benefits

of changing jobs.

experience of

Utilizing Incentives to Enhance Campaign Attraction x Collaborating with Creators

The main structure of the video consisted of "Important Notice" text in a static video and an incentive appeal. In addition, when analyzing various background replacement patterns within the same appeal video, multiple videos achieved a high ranking.





TOP 2

Target identification "Looking for high school graduates" x "List of favorable conditions for changing jobs"

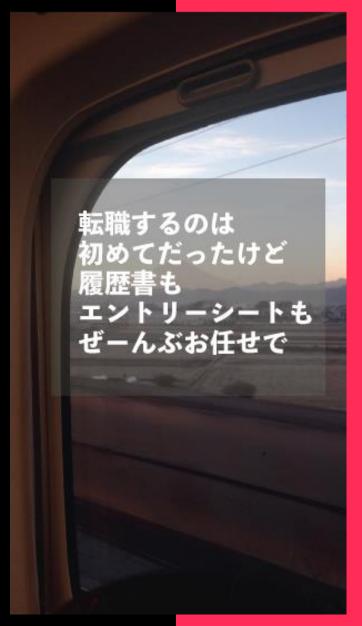
Present multiple target-specific expressions such as "I'm looking for a high school graduate" and "good conditions for changing jobs" such as Saturdays and Sundays off / office work / regular hours.



TOP 3

UGC-style expressions that show benefits from those who have successfully changed jobs

The video follows an experiential storytelling approach, featuring individuals who have successfully transitioned between jobs. They share their job-change journey and highlight the benefits of the services they utilized. The inclusion of visuals portraying a satisfying daily life effectively conveys the notion of a successful career change.



Presenting specific popular company jobs in the main text

Exploring a Premium Job Search Service.

The video starts by showcasing job opportunities from renowned companies right at the beginning, displaying the company names. In the middle segment, viewers are presented with a selection of popular company names along with corresponding annual salaries, reinforcing the credibility of the recruitment service. The latter part of the video highlights a unique feature of the service – the "Success Probability Assessment" – underscoring its advantages.



TOP 5

Skit-style expression that evokes the challenges of changing jobs

It develops like a skit in a situation at a drinking party with friends. In the scene where you talk to your friends about your dissatisfaction with your current company, raise issues that make the viewers feel their own feelings and sympathize. Aim for In the second half, a friend introduces a job change service, appealing the merits of the service.

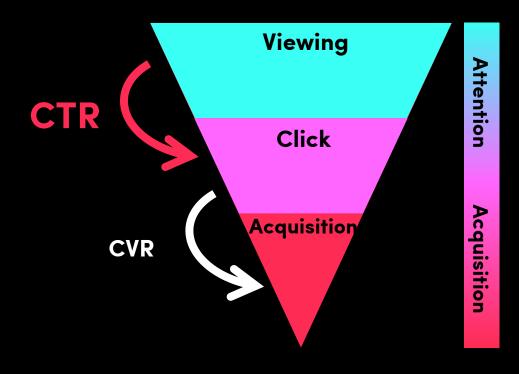


Factorial analysis

Why is the acquisition efficiency of these videos so high?

Understand the attention factors of videos with CTR

Verify what videos are more likely to be watched and clicked by users



Correlation coefficient of CTR and CVs

Fairly positive correlation

Correlation coefficient between CTR and CPA Fairly negative correlation

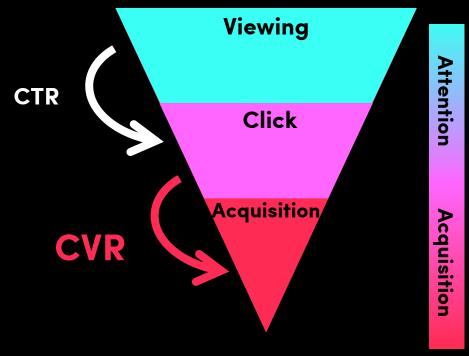
0.63 - 0.69

Flow from video viewing to acquisition

If the CTR is high, it tends to be possible to acquire a lot at a low CPA.

Grasping action factors in videos with CVR

Verify what kind of videos are good for user acquisition efficiency



Flow from video viewing to acquisition

Correlation coefficient between CVR and CPA

Fairly negative correlation

If the CVR is high, Tends to be acquired at a low CPA.

Analysis of factors for favorable CTR (attention factors)

※ Aggregate by excluding high impact point campaign videos

CTR/CVR of videos promoting campaigns using points as incentives were strong





A number of similar videos with campaign appeals that incentivize points account for many of the Top videos.

Due to its high impact on CTR/CVR, this video was excluded from factor analysis. Due to its high impact on CTR/CVR, this video was excluded when analyzing factors.

Analyze the factors behind strong CTR

Video representation

Expressions such as "experience narrative," "skit style" and "enumeration of advantages" performed well.

2 Characters in video

Videos with people in them are doing better.

3 Narration / BGM

If there is a narration (NA), the CTR will be good regardless of the background music

4 Expressions that lower the hurdles of changing jobs

Videos that include expressions that lower the hurdles to changing jobs in terms of "status" and "environment" are performing well.

5 Simplicity of registration appeal

Videos highlighting the ease of registration, such as "Easy registration in XX minutes" and "Just add friends," are doing well.

Video representation

Expressions such as "experience narrative," "skit style" and "enumeration of advantages" performed well







Compared to animations with a strong official feeling and service introductions, video expressions that utilize shooting materials with a UGC feel resulted in favorable CTR results.

Videos with people appearing have better CTR results

Persons appear in the video

Compare to "No person appears"

Average CTR is about

43%UP

Example: skit style expression
Successful experience style
expressions etc...



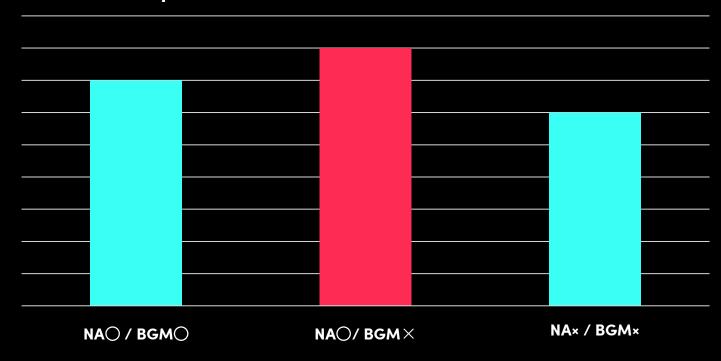
No person appears in the video



Example: Diagnostic expression Specific company presentation expressions etc...

If there is a narration (NA), the CTR will be good regardless of the background music



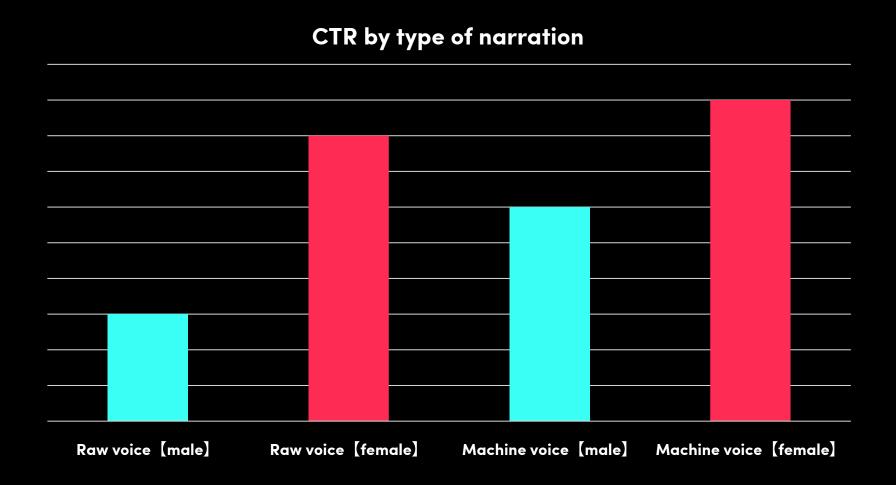


Items with an N number of 5 or less are excluded.

Mainly skit styles and videos that appeal to multiple merits of changing jobs are considered to be more important, and the expression/explanation by voice is considered to be more important than BGM.

Narration / BGM

For narration, female voice (machine voice or live voice) tends to have better CTR



CTR tends to be high for videos that include expressions that lower the hurdles for changing jobs for "status" and "environment"

There is an expression that lowers the hurdles of changing jobs

Compared to
"No expressions to lower the hurdles of changing jobs"
Average CTR is about
38%UP



Examples of favorable expressions

Receive offers from companies

Possible to change jobs with no experience

Middle school and high school graduates can change jobs

You can change jobs while working

Videos promoting the ease of registration, such as "easy registration in XX minutes" and "just add friends", had a favorable CTR

Appeal for ease of registration Example

Just add friends on SNS





Membership registration takes only XX minutes



Compared to the
"no appeal for simplicity of
registration" video

Average CTR is about

40%UP

By conveying the short time required for member registration and the simplicity of the method, the hurdles are lowered and the CTR is favorable.

Analysis of factors for favorable CVR (Action factors)

X Aggregate by excluding high impact point campaign videos

Analyzing the factors behind the strong CVR

Emotional expression of video

Videos with positive expressions from the beginning to the end are doing better than videos that raise negative issues.

2 Target identification

In CVR, it is effective to use expressions that specify the target at the beginning, such as "Must-see for XX" or "Looking for XX".

3 Income presentation

Videos presenting specific income examples with numbers are doing well.

4 Number of seconds the service name appeared

It is effective to show the service name from the beginning and show the credibility of the brand.

5 Authoritative service

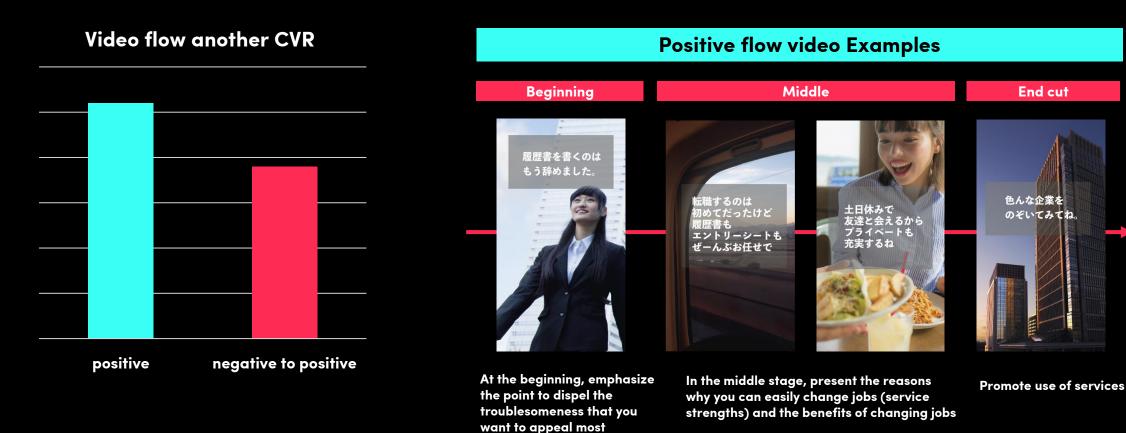
Videos appealing authoritativeness such as examples of recruiting companies and No. 1 expressions are doing well.

 $ilde{\mathbb{X}}^*$ When writing No. 1, it is recommended to enter the source such as "in-house research"

6 Diagnostic expressions

Diagnostic appeals such as "job suitability" and "career type" are effective.

Videos with positive expressions from the beginning to the end are doing well, rather than videos that raise negative issues.



[🔆] Negative issue-raising is a video that raises issues with negative expressions, such as "My current workplace is hard" and "A lot of overtime".

At the beginning, it is effective to use expressions that specify the target, such as "Must-see for XX people" or "Looking for XX people"

Target specific expression example

looking for XX person



A must-see for those who are XX



Those who live in XX



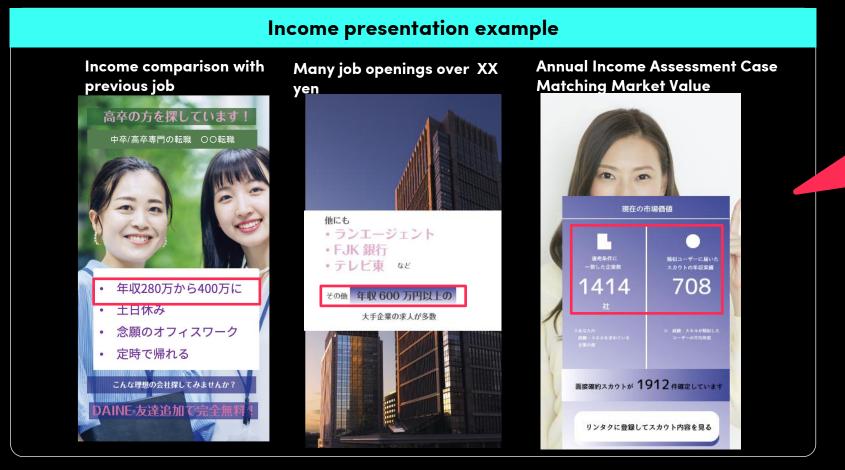
Compared to videos with "no target specific expressions"

Average CVR is about

42%UP

By including a statement that identifies the target from the beginning, it is believed that this will have a positive impact on the job change manifestation group by making it personal to them and inducing them to take action.

Videos showing income with specific numbers are doing well

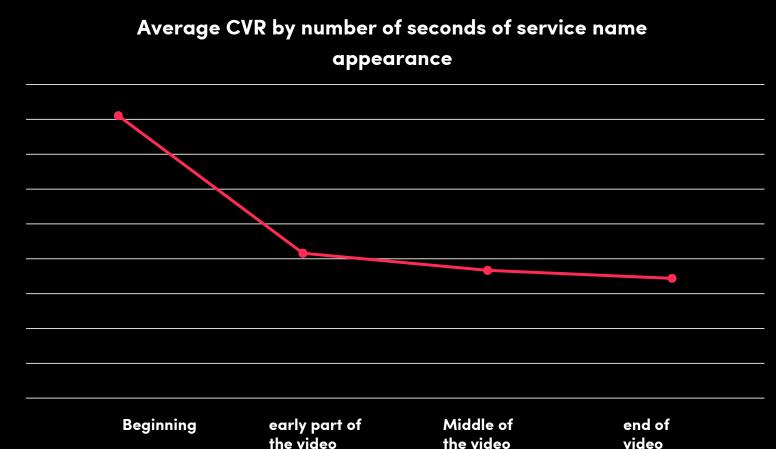


"No income offer"
Compared to videos with
Average CVR is about

28%UP

The inclusion of specific numbers, such as annual and monthly income, was thought to have increased motivation to change jobs and resulted in action.

It is effective to display the service name from the beginning and present the credibility of the brand



^{💥 2} seconds is the outset, 2 to 10 seconds is the early stage, 11 to 20 seconds is the middle, and 21 seconds or more is the end.

Videos appealing authoritativeness such as examples of recruiting companies and No. 1 expressions are doing well

Service Authoritative Example

対象の求人企業例



OONo.1



Compared to the "no service authoritative" video

Average CVR is about

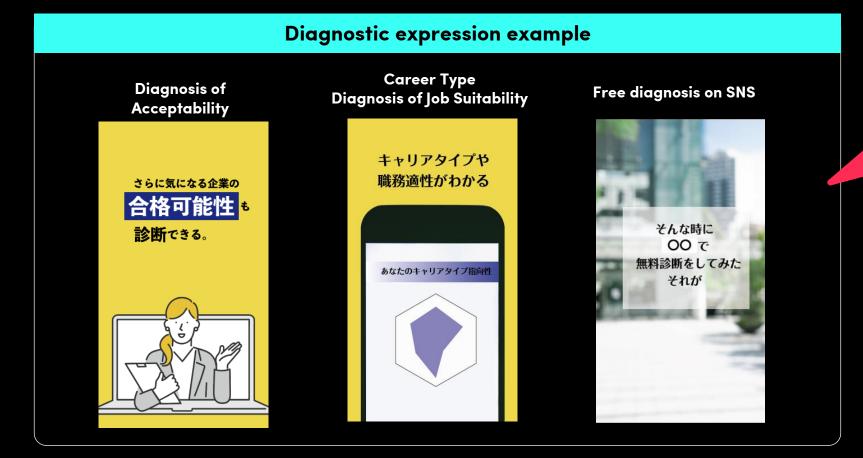
38%UP

The strong CVR performance of videos that presented authority suggests that in the human resources industry, recognition and trust in services can be largely attributed to their use.

By showing No. 1 achievements and examples of actual handling companies, the reliability of the service is increasing. In addition, expressions such as the number of users, the number of registrants, and success stories are also recommended.

When writing No. 1, it is recommended to enter the source such as "in-house research"

Diagnostic appeals such as "job fit" and "career type" are effective



"No diagnostic expression"
Compared to the video of
Average CVR is about
28%UP

The willingness to use the service to try out the appropriate job diagnosis is thought to have led to the strong CVR.
Videos showing samples of diagnostic results in graphs and appealing the free service are performing well.

Summary

Summary of factors for favorable CTR/CVR

CTR favorable factor (attention factor)

- Use shooting materials with a sense of UGC such as "experience narrative style" and "skit style"
- Put people in your videos
- Machine voice or live voice with female narration
- Expressions that lower the hurdles of changing jobs, such as "status" and "environment"
- Promoting the simplicity of registration in the video

CVR favorable factor (action factor)

- Positive expressions from beginning to end
- Make it personal with expressions that identify the target.
- Present specific income examples in numbers
- Display the service name from the beginning
- Presenting facts that increase credibility/authority
- Incorporate diagnostic content into your videos

Part-time job/change of job Comparison of favorable factors

part-tim iob

CTR favorable factor (attention factor)

- At the beginning of the video, use an expression that evokes a problem
- Use of UGC-like shooting materials such as "skit style" and "Vlog style
- Put people in your videos
- With narration, less than picky about BGM
- Show campaign content in video

CVR favorable factor (action factor)

- Presenting the UI of the service to clarify the usage image
- In the middle show the service name



- Show the actual part-time job salary
- Present 3 or more part-time job descriptions
- Include expressions that lower the hurdles for part-time jobs, such as "inexperienced OK"
- Encourage downloads with expressions that encourage clicks with end cuts

change iobs

CTR favorable factor (attention factor)

- Use shooting materials with a sense of UGC such as "experience narrative style" and "skit style"
- Put people in your videos
- Machine voice or live voice with female narration
- Expressions that lower the hurdles of changing jobs, such as "status" and "environment"
- Promoting the simplicity of registration in the video

CVR favorable factor (action factor)

Positive expressions from beginning to end



- Make it personal with expressions that identify the target.
- Present specific income examples in numbers
- Display the service name from the beginning



- Presenting facts that increase credibility/authority
- Incorporate diagnostic content into your videos

※The ★ mark indicates different results between the part-time job recruitment service (app) industry and the recruitment and career change service (web) industry.







Thank you!

TikTok for Business





